

Institute of Leadership & Management

Solving problems and making decisions

Understanding change in the workplace

Planning change in the workplace

Achieving objectives through time management

Managing customer service

Introduction to leadership

Building the team

Motivating to perform in the workplace

Developing yourself and others

Managing stress in the workplace

Managing the employment relationship

Coaching and training your work team

Organising and delegating

Managing health and safety at work

Working with costs and budgets

Understanding the communication process in the workplace

Communicating one-to-one at work

Contact us to discuss programmes to your specifications

